

### General Housing Frequently Asked Questions (FAQs)

**Updated November 2023** 

#### Q1. What housing programs does the City of Fremont offer?

The City offers the following programs for low-income and moderate-income households:

- Below Market Rate Rental Units: The City works with affordable housing developers to build new below-market-rate rental units in Fremont. To receive information when these units become available, sign up for the City's Affordable Housing Interest List.
- Below Price Homes (BMP) for Purchase: Through the City's First Time
  Homebuyer Program, below price homes may become available for purchase.
  For more information, visit <a href="mailto:city.fremont.gov/bmphomes">city.fremont.gov/bmphomes</a>. To receive information when these homes become available, sign up for the City's <a href="mailto:First">First</a>
  Time Homebuyer Program Interest List.

### Q2: How can I put my name on the City's waiting list for affordable housing?

The City does not maintain a waiting list. You will need to check the list of existing affordable housing in the <u>Assisted Housing Directory</u>, contact each development directly, and find out if they have an upcoming vacancy or ask to be placed on their waitlist.

To view information about upcoming rental units in Fremont and how to sign up for the City's interest lists, visit <a href="mailto:city.fremont.gov/upcomingunits">city.fremont.gov/upcomingunits</a>.

Please note that the City's interest lists are not application waitlists. They are "interest only" lists that provide subscribers with information about affordable housing opportunities. After signing up for a list, make sure to check your email to confirm the registration.

### Q3: What help is there for those at risk of losing their home, currently homeless, or couch surfing?

The City offers supportive services for those who are unstably housed. Many of these services are offered through the <u>Fremont Family Resource Center</u>, located at 39155 Liberty Street, Suite A110. Call 510-574-2000 for help with your housing issue and a crisis/housing assessment which will determine eligibility for current and available programs.

For a list of available community resources in the Tri-City area, visit the City's Homeless Response webpage at <a href="mailto:city.fremont.gov/homeless">city.fremont.gov/homeless</a>.

## Q4: How can I get a grant or low interest loan to make home repairs or accessibility accommodations?

The City contracts with <u>Habitat for Humanity East Bay/Silicon Valley</u> to administer the Housing Rehabilitation and Minor Home Repair Program. The program assists low-income homeowners maintain their owner-occupied properties. Eligible homeowners will be provided with deferred low interest loans or grants to pay for substantial rehabilitation, minor home repair, energy efficiency, accessibility, exterior paint, and more. Eligible properties include single-family homes, duplexes, and mobile homes. For more information, including program requirements and how to complete a service request, visit Habitat for Humanity's <u>Fremont Home Repair webpage</u>. You can also contact Habitat by phone at 510-803-3388 or by email at <u>HomeRepair@HabitatEBSV.org</u>.

In addition, Alameda County offers the <u>Renew Alameda County</u> program for low-income homeowners including multigenerational families, seniors, and those with disabilities to access affordable, low interest deferred payment loans for home improvement projects that maintain safe housing, increase accessibility, and ultimately prevent displacement. For more information, call 510-803-3388 or visit renewac.org.

#### Q5: Are there any financing programs to help me buy my first home?

The City does not currently offer new financing programs, but you can contact the California Housing Finance Agency (CalHFA) (<a href="www.calhfa.ca.gov/">www.calhfa.ca.gov/</a>) or Alameda County's Down Payment Assistance Loan Program (AC Boost) (<a href="www.acboost.org">www.acboost.org</a>).

## Q6: Who do I contact about the Section 8 Housing Choice Voucher Program?

For the Section 8 Housing Choice Voucher Program (HCVP), visit the Housing Authority of Alameda County (HACA) website at <a href="haca.net">haca.net</a>. To view currently available rental listings, visit <a href="HACA's rental listing webpage">HACA's rental listing webpage</a> or <a href="GoSection8">GoSection8</a>. You can also call HACA's main line at 510-538-8876.

## Q7: I am a senior looking for affordable housing. Where can I find resources?

For a listing of existing affordable housing specifically for seniors, please visit <a href="mailto:city.fremont.gov/seniorhousingguide">city.fremont.gov/seniorhousingguide</a>. You may also want to sign up for the City's <a href="Mailto:Affordable Housing Interest List for Seniors">Affordable Housing Interest List for Seniors</a>.

### Q8: I received a rent increase notice from my landlord. What can I do?

If you have received a rent increase notice, please call the City of Fremont's Rent Review Program immediately at 510-733-4945. It is important to call the City within 15 days of receipt of the rent increase letter. To learn more about the Rent Review Program and the process, visit the City's Rent Review webpage.

# Q9: I have some housing issues with my landlord/tenant and would like to know my rights.

To find out your rights and responsibilities as a landlord or tenant or to seek advice relating to a security deposit, repairs, right to entry, evictions, retaliation, or rent increases, please contact Fremont Fair Housing and Landlord/Tenant Services at 510-574-2270 or send an email to fremont@housing.org.