



## Fremont Family Resource Center (FRC) Agency Status

The two FRC buildings are open. The 23 agencies continue to serve customers but being separate entities, they each determine their own status. Some agencies are fully **Open** while others are open **By Appointment Only** or **Phone Only**. The chart below lists the best phone numbers to reach each agency during the pandemic. For questions, call the FRC's main number at 510.574.2000 Monday - Friday 8am-5pm.

**UPDATE 9-19-22:** Two FRC agencies traded offices recently. WIC is now in D470 and the Behavioral Health Care Services Vocational Program is now in Suite #D430. Their phone numbers remain the same.

FRC Agency	Services	Open	By Appt only	By Phone Only	Suite	Phone
<b>Afghan Coalition</b>	Services for Afghans	Open			D460	510-745-1680
<b>Alameda County Social Services Agency</b>	CalWORKS, MediCal, CalFresh/Food Stamps, General Assistance	Open			C330	510-795-2428 Call Centers 510-263-2420 888-999-4772
<b>America's Job Center/EDD - Fremont</b>  Fremont Office offers Job Services  Unemployment Insurance (UI) is not managed at the Fremont office. <a href="https://www.edd.ca.gov/unemployment/filing_a_claim.htm">Fastest way to file UI is online at https://www.edd.ca.gov/unemployment/filing_a_claim.htm</a>  There are 2 EDD Call Center numbers for UI needs:	<ol style="list-style-type: none"> <li>For help with your personal claim or payment, call <b>1-800-300-5616</b>. Open Mon-Fri 8am-7pm.</li> <li>For info on how to file a claim, reopen an existing claim, your last payment, or to certify for benefits, call <b>833-978-2511</b>. Open 24/7. Reps can't access your personal info on this UI self-service helpline.</li> </ol>	Open			B200	510-794-3669
<b>Behavioral Health Care Services Vocational Program</b>	Counseling & Competitive Employment Services			In field	D430	510-795-2300
<b>CityServe's Compassion Network</b> Open: Mon-Thurs 10-12 & 1-4 By Phone only: Fridays 10-2	Personal Support Services	Open			H840	510-796-SERV (7378)
<b>Community Child Care Council (4Cs) of Alameda County</b>	Childcare info, vouchers & support & education for childcare providers		Appt Only		D410	510.582.2182
<b>Community Resources for Independent Living (CRIL)</b> Open Mon-Fri 12-5	Services for People with Disabilities		Appt Only		A100	510-794-5735
<b>Deaf, Counseling, Advocacy &amp; Referral Agency (DCARA)</b>	Services for those who are deaf, hard of hearing or experience hearing loss			Phone	D420	TTY & VP: 510-790-1433 Voice: 510-371-0042
<b>Discovery Cove is PERMANENTLY CLOSED</b>		Closed	Closed	Closed		

FRC Agency	Services	Open	By Appt Only	By Phone Only	Suite	Phone
<b>Family Education and Resource Center (FERC)</b>	Mental Health Education, Information, Resources & Caregiver Support			Phone	D400	510-459-4506 Warm Line: 1-888-896-3372
<b>FRC Administration</b>  <b>Core Team Services:</b> Working Wellness  Family Support Services SparkPoint Financial Services	<b>Main Phone for FRC</b>  - Counseling for CalWORKS Clients - Resources & Advocacy - Financial Coaching, Workshops, Taxes	Open			A110	<b>510-574-2000</b>  510-574-2023  510-574-2021 510-574-2020
<b>Fremont Fair Housing and Landlord/Tenant Services</b>	Housing Discrimination & Landlord/Tenant Counseling		Appt Only		D440	510-574-2270
<b>Herald Family Rebuilding Center</b>	Services for Asian Families in Crisis			Phone	D450	510-790-3366
<b>Hively</b>	Child Care Info & Vouchers		Appt Only		D450	510-779-4439 925-417-8733
<b>LaFamilia -Vocational ESL (VESL)</b>	Employment Services for Refugees		Appt Only		F600	510-329-3739
<b>Lincoln Families Kinship Support</b>	Kinship Support Services			Phone	D450	510-583-8026
<b>PARS Equality Center *NEW*</b>	Legal Immigration Services		Appt Only		F610	510-894-3161
<b>State Department of Rehabilitation</b>	Disability and Vocational Services	Open			F630	510-794-2458
<b>Tri-City Children &amp; Youth Services</b>	Youth Mental Health	Open			G710	510-795-2434
<b>Tri-City Community Support Center</b>	Adult Mental Health	Open			G710	510-795-2434
<b>Veteran's Services</b> <a href="http://www.va.gov">Apply for VA benefits online at www.va.gov</a>	Benefit Information			Phone	F620	Oakland Office 510-577-1926
<b>Welcome Center &amp; Info Desk staffed by Fremont Healthy Start</b>	Info & Referral, School Help, Health Insurance & Health Care Referrals	Open			Lobby	510-574-2141
<b>Women, Infants &amp; Children (WIC)</b>	Food/Nutrition for Pregnant Women & Small Children		Appt Only		D470	510-795-2457
<b>Youth &amp; Family Services</b> <a href="#">Also available for crisis.</a>	Counseling, Support Groups & Workshops	Open			E500	510-574-2100